

### **MEMBERS CIRCULAR**

9 May 2019 Ref 022/05/19

**Dear Members** 

### **SECURITY & SAFETY TRAINING - ADVANCED MODULE 2019**

Further to our ongoing training on security and safety in shopping malls which has been conducted annually since 2006, we are pleased to inform that we have now developed an ADVANCED MODULE which will be conducted as a 2-day security training seminar as follows:

Dates: Wed 26 June to Thurs 27 June 2019

Time: 8.30 a.m. to 5.30 p.m. daily

Venue: Level 5, Cititel Hotel, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur

Amongst other pertinent topics, the new ADVANCED MODULE will cover in-depth studies on the following:

- Organisational Structure for Security Personnel
- Crime Prevention through Environmental Design (CPTED)
- Mitigating Terrorism in Shopping Malls
- Effective and Efficient Car Park Operations

Our trainers are competent security personnel and current practitioners from several prominent shopping malls who will share their experiences with participants. Through this course, it is our mission and goal that all senior security personnel will take the opportunity to expose themselves to more comprehensive practices in this very specialised field. The seminar fees inclusive of service tax will be as follows:

|  | PPK members | Non-members |
|--|-------------|-------------|
| Registration (per person)                            | RM 954.00   | RM 1,325.00 |
| Group discounted rate (min. 3 pax from the same co.) | RM 858.60   | RM 1,192.50 |

Further details of the Training Course are as attached. Interested participants are requested to complete the attached registration form and email to secretariat@ppkm.org.my latest by Monday, 10 June 2019. In the meantime, you may contact our secretariat at Tel: 03-7727 6202 if you require further information. Thank you.

Yours faithfully

PERSATUAN PENGURUSAN KOMPLEKS MALAYSIA (PPK)

**VINCENT CHONG** 

Security and Safety Sub-Committee Chairman

Persatuan Pengurusan Kompleks Malaysia (PPK)

**Malaysia Shopping Malls Association** 

A608, 6th Floor, Lobby 2, No. 1, Jalan SS20/27, Damansara Intan, 47400 Petaling Jaya, Selangor D.E. Malaysia

# **SECURITY & SAFETY TRAINING - ADVANCED MODULE 2019**

Dates: Wednesday, 26 June – Thursday, 27 June 2019

Venue: Level 5, Cititel Hotel, Mid Valley City Lingkaran Syed Putra, 59200 Kuala Lumpur

## PROGRAMME

| Day One  |   | Day Two  |   |
|----------|---|----------|---|
| 8.30 am  | Arrival & Registration of participants/welcome coffee   | 8.45 am  | Arrival of participants/welcome coffee  |
| 8.45 am  | Welcome Address<br>by Mr Vincent Chong, Security & Safety<br>Chairman, PPK Malaysia   |          |   |
| 9.00 am  | Organisational Structure for Security Personnel  • Security Personnel for Malls - Auxiliary Police, Local "in-house" or Nepalese Guards | 9.00 am  | <ul> <li>Legal Aspects of Security</li> <li>Loss of car, abandoned, accidents, insurance</li> <li>Powers of arrest and detention</li> </ul> |
| 10.30 am | Morning Coffee Break  | 10.30 am | Morning Coffee Break  |
| 10.45 am | Crime Prevention through Environmental Design (CPTED)  • Principles, policies and guidelines  | 10.45 am | Importance of CCTV Surveillance and Monitoring  • Systems setup, video analytics, monitoring the systems                                    |
| 12.30 pm | Lunch Break   | 12.30 pm | Lunch Break   |
| 2.00 pm  | <ul><li>Mitigating Terrorism in Malls</li><li>Threats</li><li>Preventive measures</li><li>How to prevent soft targets</li></ul>         | 2.00 pm  | Effective and Efficient Car Park Operations (1)  • Principles, policies and guidelines  |
| 3.30 pm  | Afternoon Tea Break   | 3.30 pm  | Afternoon Tea Break   |
| 3.45 pm  | <ul><li>Public Relations and Social Media</li><li>Crisis management</li><li>Current trends</li></ul>                                    | 3.45 pm  | Effective and Efficient Car Park Operations (2)  • Minimising liabilities   |
| 5.00 pm  | End of Day One  | 5.00 pm  | Closing Remarks<br>End of Training  |

### **SECURITY AND SAFETY TRAINING - ADVANCED MODULE 2019**

Date: Wed 26 June - Thurs 27 June 2019 8.30 a.m. to 5.30 p.m. daily Time: Level 5, Cititel Hotel, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur. Venue: PPK MALAYSIA TO: Email: secretariat@ppkm.org.my A 608, 6th Floor, Block A, No. 1, Jalan SS20/27 Damansara Intan, 47400 Petaling Jaya We are interested to participate in the abovementioned and wish to register the following names: DESIGNATION **NAMES** OFFICE TEL: **HANDPHONE EMAIL** NO. ADDRESS: 1..... 2..... 3..... 4..... 5..... Name of Organisation/ Shopping Centre/Building: Billing Company & Address: Name of contact personnel: Email of contact personnel: Enclosed please find our payment amounting to RM .....payable to PERSATUAN PENGURUSAN KOMPLEKS MALAYSIA (PPK) via cheque No ......dated .....\*( ...... no. of pax x RM..... each). We understand that the above confirmed registrations are not refundable and/or cannot be cancelled by us but may be only replaced with alternative personnel. Thank you. Yours faithfully \*please complete where applicable

PLEASE EMAIL THIS FORM TO secretariat@ppkm.org.my LATEST BY MONDAY, 10 JUNE 2019, THANK YOU!

Name: Date:

Company Stamp: