

MEMBERS CIRCULAR

URGENT!!

17 March 2020 Ref 015/03/20

Dear Members

RESTRICTED MOVEMENT ORDER EFFECTIVE 18 – 31 MARCH 2020

We wish to inform member malls that following the Prime Minister's announcement on the Restricted Movement Order yesterday effective 18 – 31 March 2020 in connection with the recent spike of COVID-19 cases in Malaysia, please take note of the following:

- In order to continue serving the community, it will be up to the individual mall management to be open for essential services such as supermarket, pharmacies, healthcare, cleaning, convenience stores, food & beverage (F&B), banks, post and telecommunication services. However, in the event malls deem it impractical, they may decide not to open and/or operate limited business hours as some businesses may already have their internal directives to close.
- For businesses offering F&B, they are not allowed to provide any dine-in services but for delivery and take-away only.
- Staff for mall management office to work from home where possible or work on a 'split team' basis but other staff to remain at work for essential services and operations eg technicians, car park, security, housekeeping etc.

As the safety and well-being of our patrons are of priority, please do continue with your on-going measures to enhance hygiene, cleaning and sanitation throughout the mall.

Thank you.

Yours faithfully

PERSATUAN PENGURUSAN KOMPLEKS MALAYSIA (PPK)

TAN SRI DATO TEO CHIANG KOK

President