



MEMBERS CIRCULAR

22 June 2020

Ref 045/06/20

Dear Members

CERTIFICATION COURSE IN SHOPPING MALL MANAGEMENT PARTS 1,2 & 3:

- **Marketing and Leasing**
- **Administration**
- **Operations and Maintenance**

Greetings, hope all of you are keeping safe and well!

As you may be aware, our annual training and education schedule for the above would have normally included 2 sessions to be offered twice a year, in April and August. However, due to the Covid-19 pandemic and the resultant Movement Control Order (MCO) initially imposed from 18 March 2020 and eventually extended until 31 August 2020 ie including the present period, we have had no option but to take a break this year.

Therefore, NO courses will be offered in Shopping Mall Management this year and we shall only be resuming same from April 2021, subject to our announcement by 1Q 2021. Whilst we have managed to conduct the necessary procedures for the Part 3 candidates who had earlier confirmed their participation for the April 2020 session via a combination of virtual and physical resources, having to do so for the entire course is practically not so viable due to the nature of the syllabus.

For individuals who have completed Parts 1 & 2 and who are now qualified to undertake Part 3 and wish to be certified, they are usually given thirty six (36) months to complete the full certification course. However, in view of the circumstances, we have now given these individuals an extension of 12 months to complete same by August 2021. A separate schedule/invitation will be forwarded to qualified individuals in due course by 1Q 2021.

For your further information, the full process of the Certification Course in Shopping Mall Management is as follows:

PART 1	PART 2	PART 3	CERTIFICATION
<u>CERTIFICATE I</u> MALL MARKETING & LEASING (SEMINAR ONLY)	<u>CERTIFICATE II</u> SEMINAR & WORKSHOPS	<u>CERTIFICATE III</u> COURSE WORK, EXAMINATION, PRESENTATION, & INTERVIEW	CERTIFIED MALL MARKETING & LEASING MANAGER (CMMLM)*
<u>CERTIFICATE I</u> MALL ADMINISTRATION (SEMINAR ONLY)	<u>CERTIFICATE II</u> SEMINAR & WORKSHOPS	<u>CERTIFICATE III</u> COURSE WORK, EXAMINATION, PRESENTATION, & INTERVIEW	CERTIFIED MALL ADMINISTRATION, MANAGER (CMAM)*
<u>CERTIFICATE I</u> MALL OPERATIONS & MAINTENANCE (SEMINAR ONLY)	<u>CERTIFICATE II</u> SEMINAR & WORKSHOPS	<u>CERTIFICATE III</u> COURSE WORK, EXAMINATION, PRESENTATION, & INTERVIEW	CERTIFIED MALL OPERATIONS MANAGER (CMOM)*
			PART I + II + III CERTIFIED MALL MANAGER (CMM)*

** Apart from the seminar, course work and examination, participants will also be required to present a paper and attend an interview with the Board of Examiners. Upon completion of the relevant courses, participants can then apply to be a Certified Manager or Mall Manager.*

Persatuan Pengurusan Kompleks Malaysia (PPK)

Malaysia Shopping Malls Association

A608, 6th Floor, Lobby 2, No. 1, Jalan SS20/27, Damansara Intan, 47400 Petaling Jaya, Selangor D.E. Malaysia

T +603 7727 6202/6232

F +603 7727 6203

E secretariat@ppkm.org.my

W www.ppkm.org.my

We are confident that the above courses will be the first step in the right direction to address the need for the certification of individuals in the industry and ultimately, result in the accreditation from the relevant bodies and that this common objective of ours will boost the level of professionalism and performance of the industry.

Kindly do note that we shall be applying for CPD (Continuous Professional Development) for the forthcoming courses from Lembaga Penilai, Pentaksir, Ejen Hartatanah, dan Pengurus Harta Malaysia (Board of Valuers, Appraisers, Estate Agents & Property Managers Malaysia).

For further details and information, you may call our Secretariat at Tel: 03-7727 6232/email to secretariat@ppkm.org.my.

Thank you.

Yours faithfully

PERSATUAN PENGURUSAN KOMPLEKS MALAYSIA (PPK)



TAN SRI DATO TEO CHIANG KOK

President

Endorsed by:

