



MEMBERS CIRCULAR

3 March 2021

Ref 028/03/21

Dear Members

SECURITY & SAFETY TRAINING (FOUNDATION), **MARCH 2021** ORGANISED BY PPK MALAYSIA

This refers to our previous circular dated 29 December 2020 ref 099/12/20 on the above wherein the programme was postponed from January 2021 due to imposition of MCO. With yesterday's announcement that CMCO will now be applicable for Kuala Lumpur, Selangor, Penang, Johor, Negeri Sembilan, Kedah, Perak and Kelantan from 5-18 March 2021 and training events are permitted, **we are pleased to now confirm the new dates as follows:**

Dates: Wed 17 March and Thurs 18 March 2021

Time: 8.30 a.m. to 5.30 p.m. daily

Venue: Level 5, Cititel Hotel, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur

The 2-day training sessions, conducted annually since 2006, will equip security and safety personnel from guard/officer/supervisor/executive levels in the basic procedures and knowledge required for the daily operations of shopping malls. Our trainers are sourced from senior in-house security personnel of prominent member malls with extensive working experience both in shopping malls and previously in the police force, as well as specialists from the industry.

It is our goal that all security and safety personnel are adequately trained and equipped with the basic knowledge for shopping mall operations. The seminar fees (inclusive of service tax) will be as follows:

	PPK members	Non-members
Registration (per person)	RM 742.00	RM 1,060.00
Group discounted rate (min. 3 pax from the same co.)	RM 667.80	RM 954.00

Further details of the Training Course are in the attached brochure and interested participants are requested to submit your registration at this link: <https://forms.gle/1fDEoAGMQWeQaCdy5> **latest by Thursday, 11 March 2021. For those who have already registered for the original dates in October 2020, there is no necessity to register again now as your confirmed registration will automatically be brought forward to the above new dates and our Ms Jean Chee is already in the process of contacting you to reconfirm same.** In the meantime, you may contact us Tel: 03-7727 6202 if you require further information.

We look forward to your close participation to ensure that your security and operations personnel are both effectively trained and kept updated so that shopping mall remain safe places for all patrons, especially during the current scenario and hope to receive your close support. Thank you.

Yours faithfully

PERSATUAN PENGURUSAN KOMPLEKS MALAYSIA (PPK)

VINCENT CHONG, Security and Safety Sub-Committee Chairman

Persatuan Pengurusan Kompleks Malaysia (PPK)

Malaysia Shopping Malls Association

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SECURITY & SAFETY TRAINING –

Are your security personnel effectively **TRAINED** ?

Do they need **REFRESHER** courses ?

Are they responsive to **EMERGENCIES** and **THREATS** ?

**Wednesday,
17 March 2021
and Thursday,
18 March 2021**



**Level 5
Cititel Hotel
Mid Valley City
Lingkaran Syed Putra
59200 Kuala Lumpur**

One just cannot stress enough on the importance of SECURITY and SAFETY aspects in public developments like shopping malls and high rise buildings (including office towers, condominiums, hotels, mixed developments etc.). In today's fast-paced and sophisticated shopping malls, there is a significant need to become more aware of security and safety issues and building owners and managers need to employ competent and trained staff to ensure their patrons' safety and security at all times.

SECURITY GUARDS are very often the first people patrons come into contact with on any incidents which happen in the car parks or buildings, so it is all the more important for the security staff you employ to be trained to respond appropriately especially in emergency or crisis situations.

PPK Malaysia has taken the proactive role to organize the above training course where building owners and managers employ both in-house and contract security personnel and may lack facilities or logistics for the training of security personnel.

ORGANISER:

**PERSATUAN
PENGURUSAN
KOMPLEKS MALAYSIA
(PPK)**

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No. 1, Jalan SS20/27
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Email:

secretariat@ppkm.org.my

Website: ppkm.org.my

OUR trainers ~

Our trainers are all highly experienced and competent Security Managers and hands-on practitioners from the shopping mall industry and they include :

- **Hj. Ibrahim b Hj. Md. Yusof**, Sr Security Manager, BRDB Development, with more than 20 years exposure in the police force and retail industry;
- **Cdr (R) Khoo Kah Hooi**, Head of Polis Bantuan, Bandar Utama Corporation Centre, and who has served more than 10 years in the shopping industry and 28 years in the Royal Malaysian Navy specializing in ammunitions.
- **En Aiyob Shaharuddin**, Head of Security, Mid Valley City
- **En Zakaria b Abu Kassim**, Senior Security Manager, Mid Valley Megamall
- **Mr Tan Jin King**, Sr Operations Manager, Ekocheras Mall
- **Mr Lew Chieh Horin**, First Aid Trainer, St. John Ambulance, Malaysia an experienced trainer/facilitator with more than 20 years' experience in emergency response.

Objectives:

- To educate security staff on the intricacies of specific situations – why, when & what etc.
- To create better awareness of the imperative need for both security and safety systems in our industry
- To train security staff to respond effectively
- To promote and encourage networking

Who should attend ~

Security guards, Security and Safety Officers, Supervisors, Executives
INTERESTED ? Just phone or email us today !!



SECURITY & SAFETY TRAINING SEMINAR, MARCH 2021 (Foundation)

Dates: Wednesday, 17 March – Thursday, 18 March 2021
 Venue: Level 5, Cititel Hotel, Mid Valley City
 Lingkaran Syed Putra, 59200 Kuala Lumpur

P R O G R A M M E

Day One		Day Two	
8.30 am	Arrival & Registration of participants		
8.45 am	Welcome Address by Mr Vincent Chong, Security & Safety Chairman, PPK Malaysia		
9.00 am	Security and Legality <u>Speaker:</u> Hj Ibrahim b Hj Md Yusof Sr Security Manager, Bandaraya Devt. <i>Questions & Answers</i>	9.00 am	Basic Fire & Safety Procedures <u>Speaker:</u> Cdr (R) Khoo Kah Hooi Head of Polis Bantuan Bandar Utama Corporation Centre <i>Questions & Answers</i>
9.30 am	Roles and Responsibilities of Auxiliary Police <u>Speaker:</u> Hj Ibrahim b Hj Md Yusof Sr Security Manager, Bandaraya Devt. <i>Questions & Answers</i>		
10.45 am	Morning Coffee Break	10.45 am	Morning Coffee Break
11.00 am	Construction & Renovations <u>Speaker:</u> Hj Ibrahim b Hj Md Yusof Sr Security Manager, Bandaraya Devt. <i>Questions & Answers</i>	11.00 am	Basic Fire & Safety Procedures (cont'd) <i>Questions & Answers</i>
12.30 pm	Lunch Break	12.30 pm	Lunch Break
2.00 pm	Case Studies <u>Speaker:</u> Mr Tan Jin King Sr Operations Manager Ekocheras Mall <i>Questions & Answers</i>	2.00 pm	Investigations and Procedures/ The Current Crime Scenario <u>Speaker:</u> En Zakaria b Abu Kassim Sr Security Manager, Mid Valley Megamall <i>Questions & Answers</i>
2.45 pm	Common Medical Emergencies & Medical Crisis Management <u>Speaker:</u> Mr Lew Chieh Horin First Aid Trainer St John's Ambulance, Malaysia <i>Questions & Answers</i>	3.30 pm	Current Security Status <u>Speaker:</u> En Aiyob Shahrudin Head of Security Mid Valley City <i>Questions & Answers</i>
3.30 pm	Afternoon Tea Break	4.15 pm	Afternoon Tea Break
3.45 pm	Information Technology – CCTV Systems <u>Speaker:</u> Mr Tan Jin King Sr Operations Manager Ekocheras Mall <i>Questions & Answers</i>	4.30 pm	Customer Service & Public Relations <u>Speaker:</u> Mr Vincent Chong Security & Safety Chairman PPK Malaysia <i>Questions & Answers</i>
4.15 pm	Crime Prevention & Detection <u>Speaker:</u> Mr Tan Jin King Sr Operations Manager Ekocheras Mall <i>Questions & Answers</i>		
5.15 pm	End of Day One	5.30 pm	Closing Remarks End of Training

* programme is subject to change at the discretion of the organiser